

FIREHALL



• ANIMAL HOSPITAL •

Boarding Contract

Owner's Name: _____ Pet's Name: _____

Thank you for the opportunity to care for your pet while you are away. To ensure that your pet's stay with us is uneventful, we must ask you to observe the following rules and conditions.

Check In/Out: Boarders can be checked in any time during business hours. Pets that are checked out after 12:00 pm will be charged for that day. Pick-ups are only allowed on Saturday mornings from 8:00-12:00 pm and Sunday afternoons between the hours of 5:30 and 6:00 pm. **There will be NO Sunday pick-up available during holiday weekends.**

Vaccines required: All boarding pets are required to have the following vaccines up to date:

- Dogs: DHPP, Rabies, and Bordetella (Kennel Cough)
- Cats: Feline Distemper and Rabies

**In order for vaccines to be considered "up-to-date" a booster vaccine must have been received no later than 7 days prior to their visit. Injectable Bordetella vaccines are considered "up-to-date" so long as received 3 days prior to board.

A proof of vaccination record from your current veterinarian is required. You also may choose to have us update any vaccines prior to your pet's visit. If your pet's vaccines happen to expire during his/her stay they will be given in house. Rabies vaccinations require an exam by the doctor and will include an examination charge to ensure your pet is healthy enough for the vaccine.

Fleas and Ticks: We strive to keep our hospital flea free. All boarders will receive a Capstar pill at an additional charge at check in. Capstar is a fast acting pill that kills fleas for 24-hours. Exceptions will be made for boarders where a veterinary-approved flea medication is provided the day of drop-off.

Nails: All dogs boarding will have their nails evaluated and trimmed if needed. This is to prevent nails from getting caught in the raised platforms. There will be an additional charge for this service.

Bedding and Personal Belongings: All of our runs and cages have provided bedding (PVC pipe and canvas cots). Should you decide to bring any personal belongings we ask that you label all items and keep them to a minimum of two toys and/or machine washable bedding. Every effort will be made to return your items, however; we are not responsible for those that are lost or damaged.

Food and Medication: We suggest bringing your own food when your pet comes to stay. Dietary changes can cause stress and/or upset stomachs. Food from home must be in a sealed container or bag. Open bags of food will not be allowed. Please send only enough food for your pet's stay. Should you choose to have your pet fed our house diet they will be provided with Science Diet Active Longevity dry food. For pets that require medication, we will administer it for an additional charge.

Standard Boarding: Each dog or cat will be feed twice a day and walked twice a day.

Deluxe Suites: Each dog will be fed twice a day and walked three times a day. They also will receive one 15 minute playtime per day.

Playtimes: Playtimes can be purchased for cats and dogs. We offer individual play sessions only. For dogs, sessions are 15-30 minutes and the cost is \$8.00 per 15min session. Cats are 60 minutes and the cost is \$10.00 per session. Cats with playtimes must have an up to date vaccination for Feline Leukemia Virus or show a negative test result within the past year.

Boarding Discounts: One dog or cat that is boarding for 7 days or more will receive a 5% discount on boarding charges. In the instance of two or more dogs or cats boarding in the same run/cage, one pet will receive a 5% discount on boarding charges.

Cat Boarding: Our feline guests have a separate, quiet room where they can relax. In the event where the cat boarding area is not full, the cages can be joined to provide more space.

Bathing: Baths are offered prior to pick-up at an additional charge.

Social Media Release: I grant Firehall 4 Animal Hospital, its representatives and employees the right to take photographs of me, my pet(s), and my property in connection with the above-identified subject. I authorize Firehall 4 Animal Hospital, its assigns and transferees to copyright, use and publish the same in print and/or electronically. I agree that Firehall 4 Animal Hospital may use such photography of me and my pet(s) with or without my name or my pet(s) name and for any lawful purpose, including for example such purposes as publicity, illustration, advertising, and Web content.

Please check box if permission is **not** granted.

Immediate Veterinary Services Policy & Other Potential Events During Boarding:

I hereby grant permission to Firehall 4 Animal Hospital to perform veterinary services for illness or injury if deemed necessary, immediate, and in the best interests of my pet(s) as determined by Firehall 4 Animal Hospital's sole discretion while boarding (referred to herein as "Immediate Veterinary Services"). In addition to paying for all agreed-upon veterinary and other services incurred by and for my pet(s) during the boarding at Firehall 4 Animal Hospital, I agree to pay upon discharge of my pet(s) any and all Immediate Veterinary Services of an amount no more than (\$100, \$500, \$1,000, Any Amount (circle one)). To the extent Immediate Veterinary Services are needed above this selected amount, verbal permission must first be obtained by me and Firehall 4 Animal Hospital agrees to attempt to obtain such verbal permission by utilizing the contact information provided by me. I understand that certain risks are unavoidable in a pet boarding facility and agree to hold Firehall 4 Animal Hospital harmless for any adverse events while my pet is boarding including for any negligent act or acts or negligent omission or omissions committed by Firehall 4 Animal Hospital or its agents, employees, or veterinarians in the rendering or non-rendering of the Immediate Veterinary Services or any other services incurred by and for my pet(s) during the boarding. In the event of an emergency that requires specialty care outside of the services provided by Firehall 4 Animal Hospital, Firehall 4 Animal Hospital reserves the right to send my pet to the appropriate specialty hospital. I understand that Firehall 4 Animal Hospital has the right to separate any two or more animals that may be boarded together due to fighting, not eating, or illness. If my pets have to be separated into separate enclosures, Firehall 4 Animal Hospital agrees to notify me of the need to separate my pets and provide me with no less than 24 hours to remove my pets from boarding. After this time period, I agree that the boarding rate will be at full price for each pet.

Owner's Signature _____ Date _____

_____ **IMPORTANT** _____

Emergency Contact Information:

Owner's Name: _____ Emergency Contact Number: _____

Secondary Emergency Contact Information:

Name: _____ Phone Number: _____ Relationship: _____